



MRCI-CDS Electronic Timesheets Training Manual

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About the Electronic Timesheets Module

The Electronic Timesheets in an online portal for Consumers, Representatives and Employees can respectively enter and view relevant timesheet information.

Electronic Timesheets Agreement

In order to use the Electronic Timesheets Submission, a Consumer, their Representative and their Employee must sign an Electronic Timesheets Agreement which states that they both have valid e-mail addresses, and agree to use the electronic timesheets submission interface as a method of submitting time.

Terms

- **Service Code:** Service Code is the category for which the staffing hours will come from.
 - Example: *Caregiver Relief, Paid Parent, and Staffing*
- **Consumer:** The individual receiving services.
- **Representative:** The person who is providing the oversight for the program, this could also be the consumer's guardian, parent, step-parent or any other designated person. The Representative is responsible for reviewing and signing off on timesheets after an employee works.
- **Employee:** Hired by the Consumer or Representative to work directly with the consumer.

Getting Started

1. A MRCI staff will create a user login for the Consumer, Employee and Representative.
2. The Consumer, Employee and Representative will each receive an e-mail alerting them that their account has been set up, and instructions for activating this account. Each user will click a one-time login link, then use the provided email address and one-time password to first log into the system.

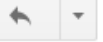
Confirmation instructions

Inbox x

**MRCI e-Timesheets**

to me ▾

9:32 AM (0 minutes ago) ☆

**Hello,**

Your account at the MRCI Electronic Timesheets Submission System is ready for you to access. Click this link or copy and paste the following address into your browser to confirm access to the system:

https://mrci-etimesheets-staging.annkissamprojects.com/users/confirmation?confirmation_token=i3anEv1qa5hDDa1Dqxb9

For security reasons, this confirmation link is only valid for 24 hours.

Once confirmed, you can sign into your account with the following credentials:

Email: danica.belber+test@annkissam.com

Password: E_qjyvGEqJK6ex7

Upon first sign-in, you will be re-directed and prompted to change your password to one of your choosing.

You will now be able to access the system at will, and the system will guide you through the process of submitting timesheets electronically.

Please call MRCI at [800-829-7110](tel:800-829-7110) if you have any questions about your account or about using the system.

Best regards,
MRCI



- Each user will be prompted to accept the Terms of Service and set up a new password for their account.


Electronic timesheets user


Terms of Service

USE OF USER ID AND PASSWORD:

- If you register and/or set up an account on the Electronic Timesheets System Interface, you will be solely responsible for maintaining the confidentiality of your Registration Information. You may not authorize others to use your Registration Information. You may not sub-license, transfer, sell or assign your Registration Information and/or this Agreement to any third party. Any attempt to do so will be null and void and shall be considered a material breach of this Agreement.
- You are solely responsible for all usage or activity on your account including, but not limited to, use of the account by any person who uses your Registration Information, with or without authorization, or who has access to any computer on which your account resides or is accessible.
- If you have reason to believe that your account is no longer secure (for example, in the event of a loss, theft or unauthorized disclosure or use of your Personal Identifiable Information stored on the Electronic Timesheets System Interface), you must promptly change the affected Registration Information by using the appropriate update mechanism on the Electronic Timesheets System Interface, if available, or notify MRCI.

Please set your password for your account here.

 **New Password**

 **Confirm Password**

have read and accept the above terms of service.

Submit

- Once each user accepts the Terms of Service and creates a password, they may start using the system.

Entering a Timesheet

This process is use when entering a new timesheet. See below for how to add a new timesheet as a Consumer, an Employee or a Representative. For information on how to approve an existing timesheet, see [page 10](#). For information on how to edit an existing timesheet, see [page 20](#).

Entering a Timesheet as a Consumer:

1. Login to the system. Select the appropriate payroll schedule range for the timesheet you wish to enter. Click "Create New Timesheet."

Displaying all 7 Timesheets

Employee	Pay Period	Submitted
Whale, Humpback (XXX-XX-5145)	05/08/2016 to 05/21/2016	
Whale, Humpback (XXX-XX-5145)	08/14/2016 to 08/27/2016	
Whale, Humpback (XXX-XX-5145)	07/17/2016 to 07/30/2016	
Whale, Humpback (XXX-XX-5145)	07/31/2016 to 08/13/2016	Mon, 11/14/20
Whale, Humpback (XXX-XX-5145)	06/19/2016 to 07/02/2016	Mon, 11/14/20
Whale, Humpback (XXX-XX-5145)	06/05/2016 to 06/18/2016	Thu, 11/10/20
Whale, Humpback (XXX-XX-5145)	05/22/2016 to 06/04/2016	Thu, 11/10/20

Payroll Schedule Range:

2. Select the specific Employee for the timesheet you are creating.

Creating New Timesheet

BASIC INFORMATION

Time in and time out should be entered as hours and minutes in any of the following forms:

- Hour and minutes, separated by a colon or period; for example 12:30pm, 9:15am, or 1.45pm
- You can leave off the minute if the time is on the hour; for example 10a or 9p
- You can enter AM/PM info either as capitalized or lowercase, and you can also just enter A or P; for example AM, PM, am, pm, A, P, a, or p
- Each shift you worked must have both an in time and an out time
- Overnight shifts must be entered as two separate shifts, one for each day
- Select the service provided during each shift from the drop down of services to the right of your in and out time. Timesheets with shifts missing service codes will not be submitted.

Consumer Whale, Minke (C000091)

Employee Select Employee

- Whale, Humpback (XXX-XX-5145)
- Whale, Blue (XXX-XX-3941)

- Select the Program for the timesheet you are creating.

Employee

Submission Date

Enrollment

- Enter in the times worked by your Employee for each day. You will need to indicate if the shift is AM (A) or PM (P). Select the service provided during this shift from the service code dropdown.

WEEK 1

	Start 1	End 1	Svc Code 1	Start 2	End 2	Svc Code 2	Start 3	End 3	Svc Code 3
Sun. 07/03									
Mon. 07/04	8a	9a	person	1p	2p	person			
Tue. 07/05									
Wed. 07/06	8a	9a	person						
Thu. 07/07									
Fri. 07/08	8a	9a	person	11a	2p	person	8p	9p	person
Sat. 07/09									

- After you have entered all times for the pay period, click "Create Timesheet."

WEEK 2

	Start 1	End 1	Svc Code 1	Start 2	End 2	Svc Code 2	Start 3	End 3	Svc Code 3
Sun. 07/10									
Mon. 07/11	6a	9a	person						
Tue. 07/12									
Wed. 07/13	6a	9a	person	2p	4p	person			
Thu. 07/14									
Fri. 07/15									
Sat. 07/16	1p	5p	person						

6. You will then be taken to a “Showing Timesheet” page. You must check the box confirming the timesheet is correct, and click “Approve Timesheet.”
 - a. If you need to edit the timesheet, see “Editing a Timesheet” on [page 20](#) of this manual.
 - b. You are able to add comments that will be visible to the Employee and Representative.
 - c. Please enter a phone number that you can be reached at by MRCI. This phone number will be saved for future timesheets.

Please enter a phone number at which you can be reached by a MRCI staff member in the event that there are

Phone Number:

Comments

Test comment

I declare under penalty of perjury, that all hours worked and descriptions of work performed contained in that all of this information may be subject to investigation and that any false or dishonest information contained herein is being reported to the investigation unit of the Department of Human Services.

7. The timesheet will now appear in your timesheet index as “Waiting for Employee Approval.”
8. The Employee will get an email alerting them to review the timesheet.
 - a. Once the Employee approves the timesheet, the timesheet will be submitted for review and processing.
 - b. If the Employee edits the timesheet, it will be sent back to you to approve again.

Entering a Timesheet as an Employee:

1. Login to the system. Select the appropriate payroll schedule range for the timesheet you will be entering. Click "Create New Timesheet."

Listing Timesheets

[Download Training Manual](#)

Displaying all 7 Timesheets

Consumer	Pay Period	Submitted
Whale, Minke (C000091)	05/08/2016 to 05/21/2016	
Whale, Minke (C000091)	08/14/2016 to 08/27/2016	
Whale, Minke (C000091)	07/17/2016 to 07/30/2016	
Whale, Minke (C000091)	07/31/2016 to 08/13/2016	Mon, 11/14/2016 -- 3:00
Whale, Minke (C000091)	06/19/2016 to 07/02/2016	Mon, 11/14/2016 -- 2:00
Whale, Minke (C000091)	06/05/2016 to 06/18/2016	Thu, 11/10/2016 -- 11:00
Whale, Minke (C000091)	05/22/2016 to 06/04/2016	Thu, 11/10/2016 -- 11:00

Payroll Schedule Range: 08/28/2016 to 09/10/2016 Create New Timesheet

2. Select the appropriate Consumer for the timesheet you are creating.

Creating New Timesheet

BASIC INFORMATION

Time in and time out should be entered as hours and minutes in any of the following forms:

- Hour and minutes, separated by a colon or period; for example 12:30pm, 9:15am, or 1.45pm
- You can leave off the minute if the time is on the hour; for example 10a or 9p
- You can enter AM/PM info either as capitalized or lowercase, and you can also just enter A or P; for example AM, PM, am, pm, A, P, a, or p
- Each shift you worked must have both an in time and an out time
- Overnight shifts must be entered as two separate shifts, one for each day
- Select the service provided during each shift from the drop down of services to the right of your in and out time. Timesheets with shifts missing service codes will not be submitted.

Consumer Whale, Minke (C000091)

3. Enter in the times the staff worked for each day. Staff will need to indicate if the shift is AM (A) or PM (P). Select the service provided during this shift from the service code dropdown.

WEEK 1									
	Start 1	End 1	Svc Code 1	Start 2	End 2	Svc Code 2	Start 3	End 3	Svc Code 3
Sun. 07/03									
Mon. 07/04	8a	9a	person	1p	2p	person			
Tue. 07/05									
Wed. 07/06	8a	9a	person						
Thu. 07/07									
Fri. 07/08	8a	9a	person	11a	2p	person	8p	9p	person
Sat. 07/09									

4. After the staff have entered all your time for the pay period, click "Create Timesheet."

WEEK 2									
	Start 1	End 1	Svc Code 1	Start 2	End 2	Svc Code 2	Start 3	End 3	Svc Code 3
Sun. 07/10									
Mon. 07/11	6a	9a	person						
Tue. 07/12									
Wed. 07/13	6a	9a	person	2p	4p	person			
Thu. 07/14									
Fri. 07/15									
Sat. 07/16	1p	5p	person						

Create Timesheet

5. Staff will then be taken to a "Showing Timesheet" page. Staff must check the box confirming the timesheet is correct, and click "Approve Timesheet."
- If staff need to edit the timesheet, see "Editing a Timesheet" on [page 20](#) of this manual
 - Staff are able to add comments that will be visible to the Consumer and Representative.
 - Please enter a phone number that you can be reached at by MRCI payroll staff. This phone number will be saved for future timesheets.

Please enter a phone number at which you can be reached by a MRCI staff member in the event that there are any questions regarding this timesheet.

Phone Number: ←

Comments

I declare under penalty of perjury, that all hours worked and descriptions of work performed contained in this timesheet are true and correct, and that all of this information may be subject to investigation and that any false or dishonest information contained herein may result in the reporting of findings to the investigation unit of the Department of Human Services.

6. The timesheet will now appear in your timesheet index as “Waiting for Consumer Approval.”
7. The Consumer or Representative will get an email alerting them to review the timesheet.
 - a. Once the Consumer or Representative approves the timesheet, the timesheet will be submitted for review and processing.
 - b. If the Consumer or Representative edits the timesheet, it will be sent back to you to approve again.

Entering a Timesheet as a Representative:

1. Login to the system. Select the Consumer for whom you are create a timesheet. Then select the appropriate payroll schedule range and click “Create New Timesheet.”

Listing Timesheets for Whale, Beluga (C000090) and Whale, Minke (C000091)

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Displaying all 8 Timesheets

Consumer	Employee	Pay Period	Submitted	Status
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	05/08/2016 to 05/21/2016		New
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	08/14/2016 to 08/27/2016		Approved
Whale, Beluga (C000090)	Whale, Blue (XXX-XX-3941)	06/05/2016 to 06/18/2016	Tue, 11/15/2016 -- 8:31 AM	Submitted
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	07/17/2016 to 07/30/2016		Denied E
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	07/31/2016 to 08/13/2016	Mon, 11/14/2016 -- 3:21 PM	Submitted
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	06/19/2016 to 07/02/2016	Mon, 11/14/2016 -- 2:37 PM	Submitted
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	06/05/2016 to 06/18/2016	Thu, 11/10/2016 -- 11:42 AM	Submitted
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	05/22/2016 to 06/04/2016	Thu, 11/10/2016 -- 11:35 AM	Submitted

Consumer: Payroll Schedule Range:

- Select the appropriate Employee for the timesheet you are creating, as well as the Consumer's enrollment.

Consumer Whale, Beluga (C000090)

Employee

Submission Date

Enrollment

Payroll Schedule Range 07/03/2016 to 07/16/2016

- Enter in the times worked by the Employee for each day. Select the service provided from the service code dropdown. Follow the instructions at the top of the Create Timesheet Page on how to enter time.

WEEK 1

	Start 1	End 1	Svc Code 1	Start 2	End 2	Svc Code 2	Start 3	End 3	Svc Code 3
Sun. 07/03									
Mon. 07/04	8a	9a	person	1p	2p	person			
Tue. 07/05									
Wed. 07/06	8a	9a	person						
Thu. 07/07									
Fri. 07/08	8a	9a	person	11a	2p	person	8p	9p	person
Sat. 07/09									

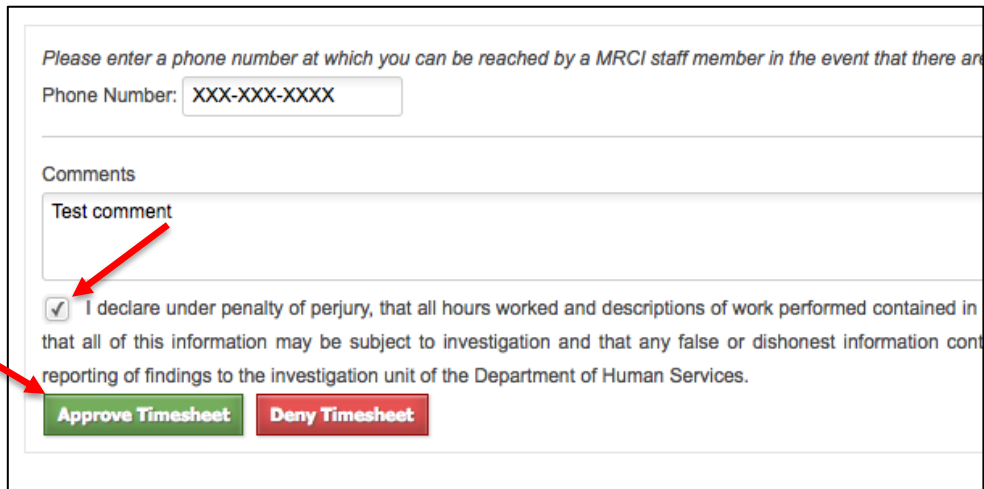
4. After you have entered all your time for the pay period, click “Create Timesheet.”

WEEK 2

	Start 1	End 1	Svc Code 1	Start 2	End 2	Svc Code 2	Start 3	End 3	Svc Code 3
Sun. 07/10									
Mon. 07/11	6a	9a	person						
Tue. 07/12									
Wed. 07/13	6a	9a	person	2p	4p	person			
Thu. 07/14									
Fri. 07/15									
Sat. 07/16	1p	5p	person						

Create Timesheet

5. You will then be taken to a “Showing Timesheet” page. You must check the box confirming the timesheet is correct, and click “Approve Timesheet.”
 - a. If you need to edit the timesheet, see “Editing a Timesheet” on [page 15](#) of this manual.
 - b. You are able to add comments that will be visible to the Consumer and Employee.



Please enter a phone number at which you can be reached by a MRCI staff member in the event that there are

Phone Number:

Comments

Test comment

I declare under penalty of perjury, that all hours worked and descriptions of work performed contained in that all of this information may be subject to investigation and that any false or dishonest information contained herein is being reported to the investigation unit of the Department of Human Services.

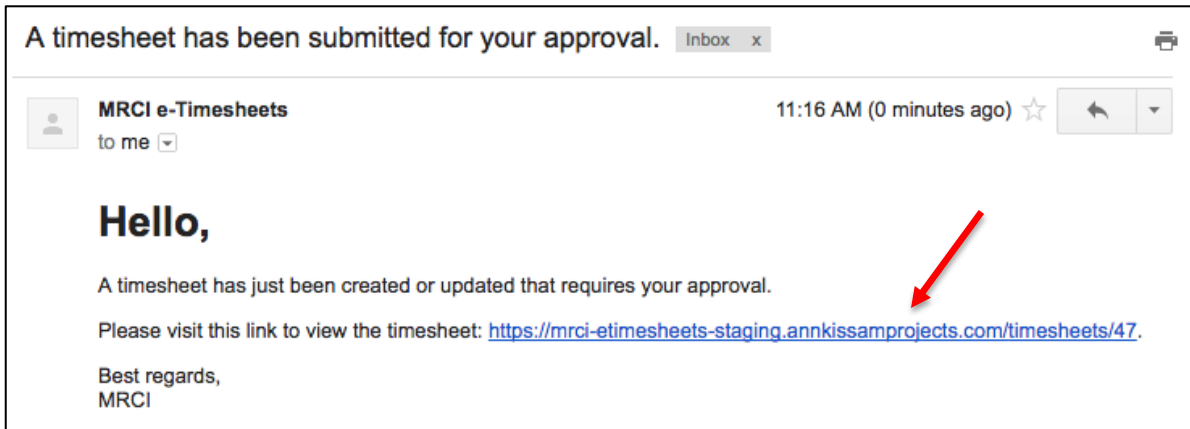
6. The timesheet will now appear in the timesheet index as “Waiting for Employee Approval.”
7. The Employee will get an email alerting them to review the timesheet.
 - a. Once the Employee approves the timesheet, the timesheet will be submitted for review and processing.
 - b. If the Employee edits the timesheet, it will be sent back to you to approve again.

Approving Timesheets

Each user associated with the timesheet will need to approve it before it can be submitted for payment. If you created the timesheet, you can approve it immediately. If the other party creates the timesheet, you will receive an email alerting you that there is a timesheet awaiting your approval. If any edits are made to the timesheet during the approval process, both parties will need to approve the timesheet again before it can be submitted.

Approving Timesheets as a Consumer or Representative:

1. When an Employee creates or edits a timesheet, you will receive an e-mail prompting you to login to approve the timesheet. You can click a link in the e-mail to be taken directly to the timesheet.



2. Review the timesheet and make sure it is correct.
 - a. You can do this by scrolling down and looking at the “Listing Timesheet Line Items” section.

Listing Timesheet Line Items						
Consumer	Employee	Service	Hours	Start Date and Time	End Date and Time	
Whale, Beluga (C000090)	Whale, Blue (XXX-XX-3941)	Personal assistance personal assistance	1:00	Mon, 07/04/2016 -- 8:00 AM	Mon, 07/04/2016 -- 9:00 AM	Show
Whale, Beluga (C000090)	Whale, Blue (XXX-XX-3941)	Personal assistance personal assistance	1:00	Wed, 07/06/2016 -- 8:00 AM	Wed, 07/06/2016 -- 9:00 AM	Show
Whale, Beluga (C000090)	Whale, Blue (XXX-XX-3941)	Personal assistance personal assistance	1:00	Fri, 07/08/2016 -- 8:00 AM	Fri, 07/08/2016 -- 9:00 AM	Show
Whale, Beluga (C000090)	Whale, Blue (XXX-XX-3941)	Personal assistance personal assistance	4:00	Sat, 07/16/2016 -- 1:00 PM	Sat, 07/16/2016 -- 5:00 PM	Show

- b. You can also review the weekly totals box on the left hand side of the page.

TS Totals			
Service	Wk1	Wk2	Total
Total	3:00	4:00	7:00

3. If the timesheet is correct, check the box signifying your signature, and click “Approve Timesheet.” You can enter any comments at this time. If you have not yet entered a phone

number, you may enter it now.

Please enter a phone number at which you can be reached by a MRCI staff member in the event that there are

Phone Number:

Comments

Test comment

I declare under penalty of perjury, that all hours worked and descriptions of work performed contained in that all of this information may be subject to investigation and that any false or dishonest information contained reporting of findings to the investigation unit of the Department of Human Services.

4. If the timesheet is incorrect, you can either click “Deny timesheet” or you can click “Edit Timesheet.” To learn how to edit a timesheet see [page 20](#) of this manual.

Please enter a phone number at which you can be reached by a MRCI staff member in the

Phone Number:

Comments

I declare under penalty of perjury, that all hours worked and descriptions of work performed all of this information may be subject to investigation and that any false or dishonest information contained findings to the investigation unit of the Department of Human Services.

[Edit Timesheet](#)

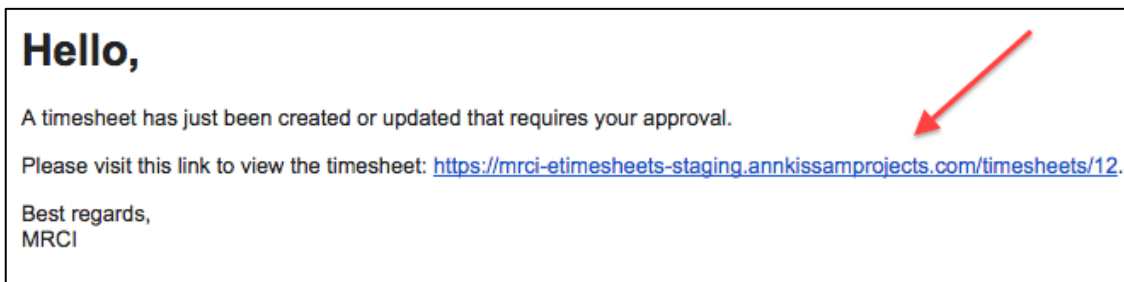
[Back to Timesheets Index](#)

5. If the Employee has already approved the timesheet it will go into a status of “Submitted” and will be sent for processing. If the Employee still needs to approve the timesheet, it will go into a status of “Waiting for Employee Approval,” and the Employee will receive an e-mail notification alerting them that there is a timesheet awaiting their approval.

Approving Timesheets as an Employee:

1. When a Consumer or Representative creates or edits a timesheet, you will receive an e-mail prompting you to login to approve the timesheet. You can click a link in the e-mail to be taken

directly to the timesheet.



2. Review the timesheet and make sure it is correct.
 - a. You can do this by scrolling down and looking at the “Listing Timesheet Line Items” section.

Listing Timesheet Line Items						
Consumer	Employee	Service	Hours	Start Date and Time	End Date and Time	
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	Personal assistance personal assistance	1:00	Mon, 08/01/2016 -- 8:00 AM	Mon, 08/01/2016 -- 9:00 AM	Show
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	Personal assistance personal assistance	1:00	Mon, 08/01/2016 -- 2:00 PM	Mon, 08/01/2016 -- 3:00 PM	Show
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	Personal assistance personal assistance	1:00	Mon, 08/01/2016 -- 7:00 PM	Mon, 08/01/2016 -- 8:00 PM	Show
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	Personal assistance personal assistance	1:00	Wed, 08/03/2016 -- 8:00 AM	Wed, 08/03/2016 -- 9:00 AM	Show
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	Personal assistance personal assistance	1:00	Fri, 08/05/2016 -- 8:00 AM	Fri, 08/05/2016 -- 9:00 AM	Show
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	Personal assistance personal assistance	1:00	Mon, 08/08/2016 -- 8:00 AM	Mon, 08/08/2016 -- 9:00 AM	Show
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	Personal assistance personal assistance	1:00	Wed, 08/10/2016 -- 8:00 AM	Wed, 08/10/2016 -- 9:00 AM	Show

- b. You can also review the weekly totals box on the left hand side of the page.

TS Totals			
Service	Wk1	Wk2	Total
Total	5:00	2:00	7:00

3. If the timesheet is correct, check the box signifying your signature, and click “Approve Timesheet.” You can leave any comments at this time. If you have not yet entered a phone number, you may enter it now.

Please enter a phone number at which you can be reached by a MRCI staff member in the event that there are any questions regarding this timesheet.

Phone Number:

Comments

I declare under penalty of perjury, that all hours worked and descriptions of work performed contained in this timesheet are true and correct. I understand that all of this information may be subject to investigation and that any false or dishonest information contained herein may be subject to reporting of findings to the investigation unit of the Department of Human Services.

4. If the timesheet is incorrect, you can either click “Deny timesheet” or you can click “Edit Timesheet.” To learn how to edit a timesheet see [page 20](#).

Please enter a phone number at which you can be reached by a MRCI staff member in the event that there are any questions regarding this timesheet.

Phone Number:

Comments

I declare under penalty of perjury, that all hours worked and descriptions of work performed contained in this timesheet are true and correct. I understand that all of this information may be subject to investigation and that any false or dishonest information contained herein may be subject to reporting of findings to the investigation unit of the Department of Human Services.

[Edit Timesheet](#)
[Back to Timesheets Index](#)

5. If the Consumer or Representative has already approved the timesheet it will go into a status of ‘Submitted’ and will be sent for processing. If the Consumer still needs to approve the timesheet, it will go into a status of “Waiting for Consumer Approval,” and the Consumer will receive an e-mail notification alerting them that there is a timesheet awaiting their approval.

Denying a Timesheet

You may need to deny a timesheet if a timesheet was created for you in error. For example, if you are a Consumer and your Employee creates a timesheet for a pay period in which he/she did not work. Or if you create a timesheet and realize your associated user has already created this timesheet, and you now have a duplicate in the system. In general, most issues with a timesheet can be corrected by Editing the timesheet, such as if you enter incorrect shifts, or even assign the wrong user to the timesheet. To learn more about editing a timesheet, see [page 20](#).

1. Click “Show” from the timesheet index next to the timesheet you wish to deny to go to the timesheet’s show page.

Displaying all 8 Timesheets

Consumer	Pay Period	Submitted	Status	Total Hours	
Whale, Minke (C000091)	11/06/2016 to 11/19/2016		New	3:00	Show
Whale, Minke (C000091)	05/08/2016 to 05/21/2016		Denied By Consumer	2:00	Show

2. Click “Deny.” You may enter a comment which will be visible to all associated users.

Please enter a phone number at which you can be reached by a MRCI staff member in the event of an emergency.

Phone Number:

Comments

I declare under penalty of perjury, that all hours worked and descriptions of work performed are true and correct. If I provide false or dishonest information, all of this information may be subject to investigation and that any false or dishonest information may be used as evidence in any investigation and that any false or dishonest information may be reported to the investigation unit of the Department of Human Services.

[Edit Timesheet](#)
[Back to Timesheets Index](#)

3. Your timesheet will now switch into a state of “Denied By User.” This will show who denied it, the Employee, Consumer, or Representative.

 **BASIC INFORMATION**

Consumer Whale, Minke (C000091)

Employee Whale, Humpback (XXX-XX-5145)

Employer

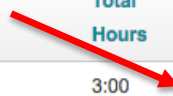
Status Denied By Employee 

Editing a Timesheet

You may need to edit a timesheet for a few reasons, such as if you create the timesheet and immediately realize you entered a shift time incorrectly, or if you are prompted to approve a timesheet and notice an error. You can also continually update the timesheet throughout the pay period, if you would like to keep track of time worked as it happens. Each time a timesheet is edited and approved, an e-mail will be sent to the other party alerting them that a timesheet is awaiting their approval.

1. Click "Show" from the timesheet index to go to the timesheet's show page (you also have the option to edit a timesheet immediately after creation, before you even accept it).

Displaying all 8 Timesheets

Consumer	Pay Period	Submitted	Status	Total Hours	
Whale, Minke (C000091)	11/06/2016 to 11/19/2016		New	3:00	 Show
Whale, Minke (C000091)	05/08/2016 to 05/21/2016		Denied By Consumer	2:00	Show

2. Click "Edit Timesheet."

Please enter a phone number at which you can be reached by a MRCI staff member in the

Phone Number:

Comments

I declare under penalty of perjury, that all hours worked and descriptions of work performed are true and correct. All of this information may be subject to investigation and that any false or dishonest information provided may result in disciplinary action and findings to the investigation unit of the Department of Human Services.

[Edit Timesheet](#)

[Back to Timesheets Index](#)

3. From here, you can add or delete a shift, adjust start and end times, or even change the Consumer/Employee on the timesheet if you accidentally created the timesheet for the wrong user. You may also leave a comment explaining your changes, which will be visible when the Employee, Consumer or Representative is prompted to approve the timesheet.

Comments

WEEK 1

	Start 1	End 1	Svc Code 1	Start 2	End 2	Svc Code 2	Start 3	End 3	Svc Code 3
Sun. 11/06	8a	9a	person ▾	2p	3p	person ▾			▾
Mon. 11/07	8a	9a	person ▾			▾			▾

4. Click "Update Timesheet."



Fri. 11/18	6a	11a	person	1p	7p	person			
Sat. 11/19	9a	11a	person						

Update Timesheet

5. Once the timesheet is accurate, check the box signifying your signature and click "Approve Timesheet."
6. An e-mail will immediately be sent alerting the other party that a timesheet is awaiting their approval.

Timesheet Errors

Find below a list of errors that the Electronic Timesheets Module will catch when creating a timesheet. You must resolve all errors before the system will allow you to approve the timesheet.

Overlapping Time Spans

1. This error will appear if you enter overlapping shifts within the same timesheet. For example, if you enter a shift of 8am-1pm and then 12pm-4pm on the same day. 12PM to 1PM is overlapping, so the timesheet will receive this error.

Greater than 12 hours on a single day

1. This error will appear if a Consumer receives more than 12 hours of service in a single day.

Future Date Submitted

1. This error will appear if a user attempts to submit a timesheet with dates of service that fall after the submission date. For example, if the timesheet is submitted on June 1st, 2015, and the timesheet includes a shift worked on June 3rd, this error will be generated.

Invalid Span

1. This error will appear if a user enters a shift where the start time is after the end time, or where the start time equals the end time. For example, if you attempt to enter a shift from 4pm-11am on the same date of service.

Missing Start Time

1. This error will trigger if a shift is entered with no start time.

Missing End Time

1. This error will trigger if a shift is entered with no end time.

Timesheet does not have a program selected. Consumer must select a program by clicking edit timesheet.

1. This error will appear if the Employee entered the timesheet and the Consumer is enrolled in multiple programs. The Consumer must select the applicable program for the pay period.

Here is an example of what a timesheet with errors will look like. The shifts with errors will be highlighted:

Listing Timesheet Line Items						
Consumer	Employee	Service	Hours	Start Date and Time	End Date and Time	
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	Personal assistance caregiver relief	1:00	Mon, 11/07/2016 -- 8:00 AM	Mon, 11/07/2016 -- 9:00 AM	Show
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	Personal assistance caregiver relief	1:00	Wed, 11/09/2016 -- 8:00 AM	Wed, 11/09/2016 -- 9:00 AM	Show
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	Personal assistance caregiver relief	0:00	Fri, 11/11/2016 -- 8:00 AM	Fri, 11/11/2016 -- 8:00 AM	Show

Timesheet Errors	
Error	Message
Invalid Span	Timesheet has a line item with a start time equal to the end time on 11/11.

Resolving a Timesheet Error

Below are the steps you will take to resolve a timesheet with an error. The steps will vary slightly depending on what the error is.

1. Go to the to show page of a timesheet with an error and click "Edit timesheet."

Please enter a phone number at which you can be reached by a MRCI staff member in the

Phone Number:

Comments

I declare under penalty of perjury, that all hours worked and descriptions of work performed all of this information may be subject to investigation and that any false or dishonest information findings to the investigation unit of the Department of Human Services.

[Edit Timesheet](#)

[Back to Timesheets Index](#)

2. The shift(s) with errors will be highlighted in pink, although you will still have the option to edit other shifts as well. You may add a comment, which will be visible to all parties. Then click "Update Timesheet."

Comments

WEEK 1

	Start 1	End 1	Svc Code 1	Start 2	End 2	Svc Code 2	Start 3	End 3	Svc Code 3
Sun. 11/06			<input type="text"/>			<input type="text"/>			<input type="text"/>
Mon. 11/07	8a	9a	person <input type="text"/>			<input type="text"/>			<input type="text"/>
Tue. 11/08			<input type="text"/>			<input type="text"/>			<input type="text"/>
Wed. 11/09	8a	9a	person <input type="text"/>			<input type="text"/>			<input type="text"/>
Thu. 11/10			<input type="text"/>			<input type="text"/>			<input type="text"/>
Fri. 11/11	8a	8a	person <input type="text"/>			<input type="text"/>			<input type="text"/>
Sat. 11/12			<input type="text"/>			<input type="text"/>			<input type="text"/>

3. Once the timesheet is accurate, check the box signifying your signature and click "Approve Timesheet."

- An e-mail will immediately be sent alerting the other party that a timesheet is awaiting their approval.

Timesheet Warnings

Timesheet Warnings will appear if you create a shift that exceeds 12 hours, or if you submit a timesheet before the pay period is over. Timesheet Warnings will not prevent you from approving the timesheet as Timesheet Errors do.

- Find below an example of what a Timesheet Warning will look like. Any shift attached to the warning will be highlighted in yellow.

Listing Timesheet Line Items

Consumer	Employee	Service	Hours	Start Date and Time	End Date and Time	
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	Personal assistance caregiver relief	1:00	Mon, 11/07/2016 – 8:00 AM	Mon, 11/07/2016 – 9:00 AM	Show
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	Personal assistance caregiver relief	1:00	Wed, 11/09/2016 – 8:00 AM	Wed, 11/09/2016 – 9:00 AM	Show
Whale, Minke (C000091)	Whale, Humpback (XXX-XX-5145)	Personal assistance caregiver relief	15:00	Fri, 11/11/2016 – 8:00 AM	Fri, 11/11/2016 – 11:00 PM	Show

Timesheet Warnings

Warning	Message
12 Hour Shift Warning	More than 12 hours have been entered on 11/11. Please ensure that this entry is accurate.

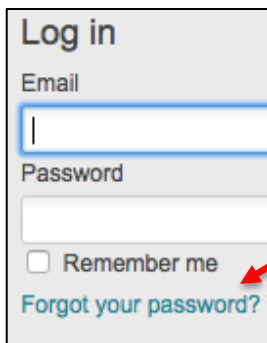
- If the shift worked is intentionally more than 12 hours, you can ignore the Timesheet Warning and Approve the timesheet. If the shift was supposed to be less and an “AM” or “PM” was mistyped, you can edit the timesheet to correct this and the Warning will disappear.

Viewing Historical Timesheets

- Consumers, Employees and Representatives can view their old timesheets and the timesheet’s corresponding statuses.
- To do so, simply login and view your timesheet index. No timesheets will be deleted from this index.
- For an Employee or Representative with multiple Consumers, you will be able to see all timesheets pertaining to all of your Consumers. Likewise for a Consumer with multiple Employees, you will be able to see all of your timesheets pertaining to all of your Employees.

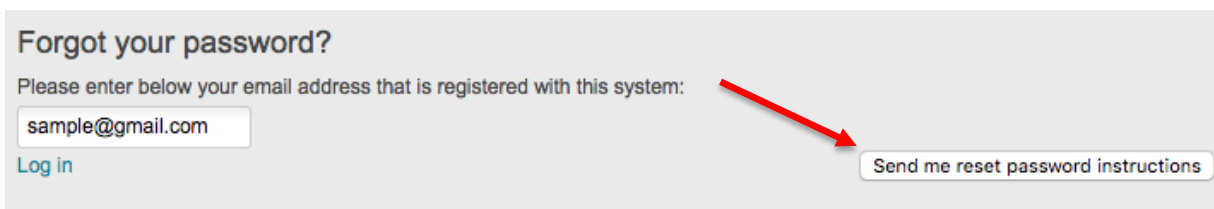
Resetting Your Password

1. Go to the login page for the Electronic Timesheets website.
2. Click “Forgot Your Password?”



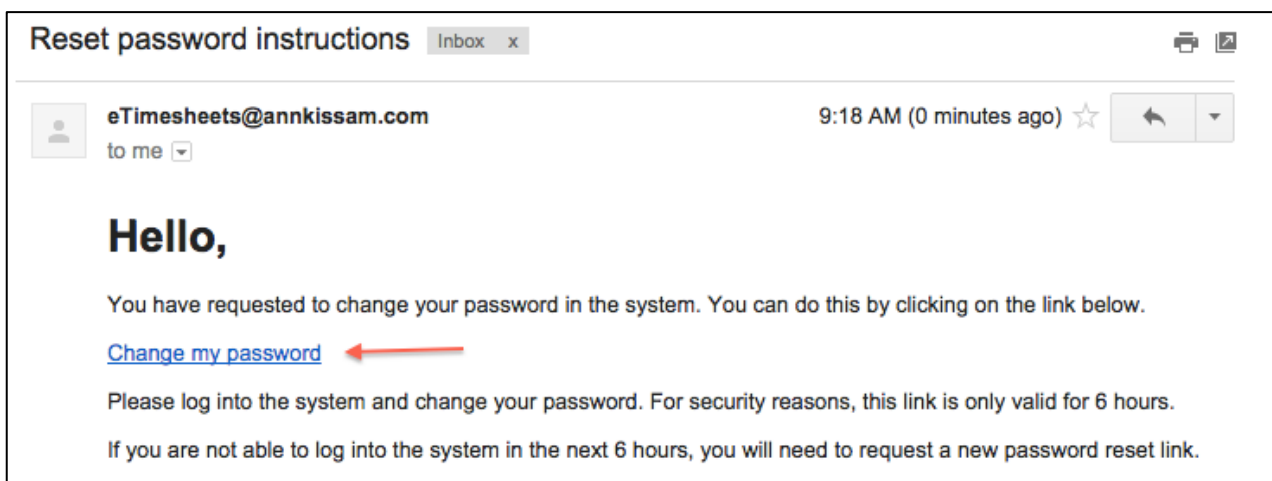
The screenshot shows a login form with the following elements: a title 'Log in', an 'Email' input field, a 'Password' input field, a 'Remember me' checkbox, and a blue link labeled 'Forgot your password?'. A red arrow points from the 'Forgot your password?' link to the right.

3. Enter your e-mail address that is registered with the Electronic Timesheets Submission System, and then click “Send me reset password instructions.”



The screenshot shows the 'Forgot your password?' page. It includes the heading 'Forgot your password?', a prompt 'Please enter below your email address that is registered with this system:', an input field containing 'sample@gmail.com', a 'Log in' link, and a button labeled 'Send me reset password instructions'. A red arrow points from the button to the right.

4. You will receive an e-mail within a few minutes prompting you to set up a new password. Click the link in the e-mail.



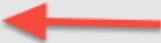
The screenshot shows an email titled 'Reset password instructions' in the inbox. The sender is 'eTimesheets@annkissam.com' and it was received at '9:18 AM (0 minutes ago)'. The email content includes a greeting 'Hello,', a message 'You have requested to change your password in the system. You can do this by clicking on the link below.', a blue link 'Change my password' with a red arrow pointing to it, and a note: 'Please log into the system and change your password. For security reasons, this link is only valid for 6 hours. If you are not able to log into the system in the next 6 hours, you will need to request a new password reset link.'

5. Enter your new password and confirm it. Then click "Change My Password."

Change your password

New password

Confirm new password



[Sign in](#)

[Didn't receive confirmation instructions?](#)