

# 2019 MRCI Satisfaction Survey

**97%**

of respondents feel MRCI staff are **Responsive...**

**95%**

of respondents feel MRCI staff provide **High Quality Service...**

**96%**

of respondents are likely to **Recommend** MRCI to a friend or peer...

**75%**

of respondents have been with MRCI for over 2 years...

You do  
**GREAT** work!

It has been a great experience and collaborative effort so far with MRCI.

I love MRCI...I am so grateful to work with you.

Always great customer service!!

I have been impressed with the customer service each and every time I have had a question.

Your staff are awesome and have big hearts.