

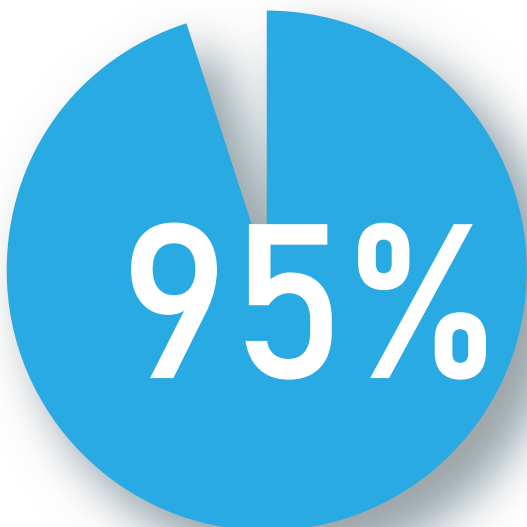
# 2020 MRCI CDS Satisfaction Survey



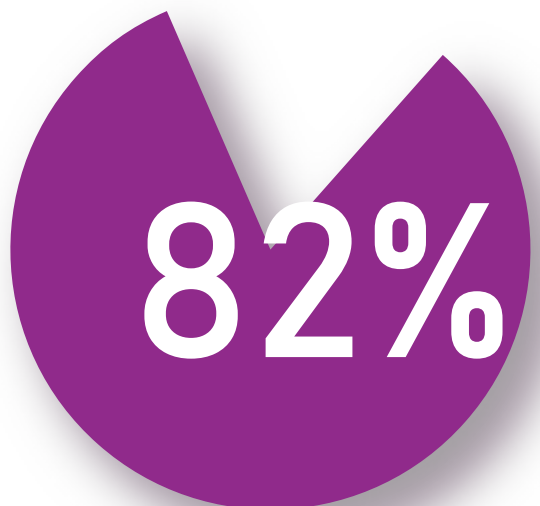
98% of *respondents* feel MRCI CDS staff are **Responsive**.



96% of *respondents* feel MRCI CDS staff provide **High Quality Service**.



95% of *respondents* are likely to **Recommend** MRCI CDS to a friend or peer.



82% of *respondents* have been with MRCI CDS for **over 2 years**.

“ We are grateful for MRCI...We are blessed to be a part of MRCI. Keep up your great service, which includes your expertise, knowledge and attention to person centered care. No matter what questions we have had, Staff of MRCI has greatly helped us ”

“ Wonderful staff!!!!!!! ”

“ I appreciate you all! ”

“ I have worked with MRCI for 13 years and everyone has been patient and helpful to address any concerns I have had over the years. Been a resource to navigate a complicated system. Thank you for being helpful and kind. ”

“ Staff at MRCI has always been helpful. I haven't come up with a concern they haven't been able to address! Thank you for your support. ”

“ Love MRCI! ”

“ Just like the icing on a cookie, great. ”

“ Really high quality and well run organization. Thank you for serving the people with disabilities with such dedication, commitment and care ”

“ Thank you for top notch service and flexibility week in and week out, especially right at this rough time! ”

“ Love you guys! Thank you for always being so awesome! ”